Dear Peabody Students,

Thank you for your continued understanding as we navigate the rapidly evolving impacts of the COVID-19 pandemic. As you have seen from the recent university-wide announcement, Johns Hopkins will continue with remote instruction for the remainder of the semester. Along with the disappointment we all feel about not being able to reconvene as a community, this change poses new challenges for all of us. We are working diligently in many areas to ensure that you are well supported to continue your education for the rest of the spring 2020 semester even as we take unprecedented steps to protect your safety and that of our home community. In this communication we will cover: campus access, remote instruction and tech support, student services, student employment, residential departure from campus, packing the contents of campus residences and move out.

**Campus access**

At this time, access to the Peabody campus is limited to students who have been given an exception to remain in the residence halls, and essential personnel. Practice rooms are available only to students who have been given an exception to remain in the residence halls.

**Remote Instruction**

The conversion of all in-person courses to remote instruction presents a new environment for faculty and students alike. We know this will be challenging as performing arts students and we ask for your patience as details are worked out. Successfully learning in such an environment requires new skills and a willingness to engage with instructors and other students in new ways. We encourage you to use these online resources:

- [Peabody COVID-19 Student Resources](#) This new Peabody site is the go-to place for updates on academics and other student-related activities and services.
- [Center for Educational Resources](#) This JHU site has more information on preparing to take courses remotely.

**Tech Support for Remote Learning**

Technical support for online lessons and classes can be found at the website [Remote Teaching and Learning at Peabody](#).

**Student Services**

We are also working to transition student services online to serve your needs. Please review a new website [https://studentaffairs.jhu.edu/coronavirus-information/](https://studentaffairs.jhu.edu/coronavirus-information/) that will help to consolidate information about university services and how to best access them remotely. This site will be updated as new information becomes available, so I encourage you to check back frequently. Beyond the information especially geared to undergraduate students that you will find on this new page, we also remind you to visit the Hub’s dedicated COVID-19 page here ([https://hub.jhu.edu/novel-coronavirus-information/](https://hub.jhu.edu/novel-coronavirus-information/)) for more up-to-the-minute announcements specific to the Johns Hopkins community. We also recommend the Johns Hopkins Coronavirus Resource Center ([https://coronavirus.jhu.edu/](https://coronavirus.jhu.edu/)) for a look at how Johns Hopkins is contributing to the global response to
COVID-19 through expertise in public health, emergency management and infectious disease. We recognize that there are barriers we may not be able to fully anticipate just yet, if you have issues or concerns please reach out to peabodystudentaffairs@jhu.edu so that we can do our best to support you.

**Student Employment**

Students should not report to work on campus.

Undergraduate student workers receiving Federal Work-Study will be paid through the end of the semester, whether they are working or not.

Undergraduate student workers who are not receiving Federal Work-Study will be paid until April 12, whether they are working or not. From April 12 until the end of the semester, undergraduate workers who are not receiving Federal Work-Study will be paid only if they work, and work may only be performed remotely.

With regard to graduate student workers:
- GAs who support instruction are authorized to continue to work, as long as they are still residing within the US and can do so remotely.
- Graduate students who work on an hourly basis (for example, office work, clerical support) are authorized to continue to work, as long as they are still residing within the US and can do so remotely.
- The university is still exploring options for those who cannot work remotely and we will share an update on this as soon as it becomes available.

**Departing Campus**

As you know, we have required all undergraduate students living on-campus to depart, except for a small number who were granted an exception.

**Given the limited nature of on-campus support services, we strongly encourage our undergraduate students who reside off-campus to consider, with their families, whether a return to your permanent address is in your best interest.**

Unfortunately, we do not have capacity on campus to provide meal services or housing for off-campus students who need to move to self-quarantine or isolation. Students who are in self-quarantine or having cold or flu-like symptoms should make every effort to be picked up by a family member or local contact.

If you are staying close by because of difficulty accessing the online learning environment from elsewhere, please reach out to peabodystudentaffairs@jhu.edu. All requests will be assessed on a case by case basis, and prioritized based on level of financial need.

**Packing and Move-out**

In light of the recent guidance from public health authorities and our own experts about the prolonged and unpredictable nature of the COVID-19 pandemic, JHU/Peabody will hire external professionals to continue the process that our residential students have already begun of packing the contents of each campus residence. We will do all we can to ensure the security of student personal property during the packing process. Items will be packed and remain in the assigned room until social distancing regulations are lifted. At that time, we will communicate a move-out process to families. We regret that the circumstances related to the COVID19 pandemic do not allow you to retrieve your belongings.
immediately. If you have personal belongings that are imperative to retrieve immediately (e.g. passports, medication), please contact us at peabodystudentaffairs@jhu.edu.

I know that this is a difficult time for you and your families and friends with so many different and new circumstances to navigate. The Student Affairs team is here to continue to support you as we navigate this extraordinary situation together.

Sincerely,

Peabody Student Affairs